

Online Shopping Checklist

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- Online Seller
 - Get to know the seller - know the legal trading name.
 - Know seller's contact details.
 - Check if the seller has good customer feedback.
 - Visit sites that specialize in reviews to check the seller.
 - Make sure the seller provides customer support for any queries or problems
 - Make sure that the seller uses a secure payment system that encrypts your financial details.
- Online Shopping
 - Consider the features and specifications of the product you would like to buy.
 - If unsure about anything, ask the seller for more details.
 - Understand exactly what is involved in the purchase.
 - Read the terms and conditions of your purchase.
 - Know about warranties or guarantees, or policies covering security, privacy and returns.
 - Know about the payment and delivery processes.
 - Make sure you know the total cost of your planned purchase.
 - Make sure you have a copy of any forms, emails, documents or web-pages you have filled in, read or received.
 - Make sure the price includes shipping.
 - Verify that the product is in stock.
 - Double-check the delivery date.