

Online Checkout Test Checklist

By Checklister

☐ Test mobile successful purchase

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Representative physical product and approved test payment. Run the approved journey and compare the actual result with this expectation: Correct variant/quantity/totals, usable checkout, one test order and correct confirmation.

☐ Test desktop successful purchase

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Same representative case on the agreed desktop browser. Run the approved journey and compare the actual result with this expectation: The same commercial result and complete order record.

☐ Test cart quantity change before checkout

STARTER CASE: Use one approved test product, a starting quantity and one permitted changed quantity. Record the specific device/browser and inputs. Change the quantity in the cart, then enter checkout. Expected: item count, line total, discount eligibility and final total match the merchant-approved example and the changed quantity persists. Record observed totals; do not prefill a pass.

☐ Test a required address field left blank

STARTER CASE: Use a shipping journey and omit one field that the merchant has explicitly made required, for example postal code for a supported destination. Record which field and rule. Expected: a clear validation message, entered non-sensitive values retained and no unintended order. Duplicate for materially different validation rules. Remove if the selected journey does not require an address.

☐ Test guest checkout

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Signed out, if guest purchase is supported. Run the approved journey and compare the actual result with this expectation: Only required information collected; correct confirmation and order lookup behavior.

☐ Test signed-in checkout

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Approved test account, if offered. Run the approved journey and compare the actual result with this expectation: Correct permitted address/account behavior; no unrelated customer information.

☐ Test valid discount

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Approved qualifying products/quantities and test code. Run the approved journey and compare the actual result with this expectation: Correct eligibility, discount amount and total.

☐ Test invalid or ineligible discount

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Expired/invalid or non-qualifying case approved for testing. Run the approved journey and compare the actual result with this expectation: Clear rejection or non-application; no unexplained price change.

☐ Test one supported shipping method

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: One named supported shipping method, approved product and eligible destination on the recorded device/browser. Expected: The correct method is available with its approved cost and delivery information. Create a separate row for each additional method that needs coverage.

☐ **Test pickup at one supported location**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: One named pickup location and eligible test product, if pickup is offered. Expected: The correct location, cost and pickup instructions appear and persist to the test order. Create a separate row for any additional location or rule that needs coverage.

☐ **Test one supported shipping destination**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: An approved test address representing one supported destination rule. Expected: The correct shipping options and approved rate are available. Repeat separately for other material destination rules.

☐ **Test one unsupported shipping destination**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: An approved test address that the store does not serve. Expected: Checkout clearly prevents the unsupported shipment or gives the approved alternative, with no unintended accepted order.

☐ **Test tax and total example**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: Merchant-approved expected calculation/display case. Run the approved journey and compare the actual result with this expectation: Implementation matches the approved example; no legal conclusion inferred.

☐ **Test unavailable product**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: An approved out-of-stock test product under a documented store stock rule. Expected: The customer sees the approved availability behavior and cannot create an unintended oversell.

☐ **Test quantity above the permitted limit**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Setup: An approved product with a defined quantity limit; enter a quantity above that limit. Expected: The store applies its documented limit, clearly explains the result and carries the permitted quantity into totals and the order.

☐ **Test a simulated failed payment**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Use a provider-documented failure simulation. Expected: A clear failure message and the documented failed or pending order/payment state, with no real charge. Record the provider case and actual state.

☐ **Test recovery after a failed payment**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

From the agreed simulated failure state, use the approved retry path. Expected: A successful permitted retry creates only the intended order and simulated payment, without an unintended duplicate.

☐ **Verify the simulated order record**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

After a completed simulated purchase, inspect the order in the approved system. Expected: Exactly one intended order with the correct items, quantities, totals and test-payment state.

☐ **Verify the test inventory effect**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

For one completed simulated order, compare the recorded stock change with the approved platform test behavior. Expected: The documented reservation, decrement or no-change result; fulfillment remains within the isolated test scope.

☐ **Verify permitted test confirmations**

STARTER CASE: Tailor to one actual scenario and device/browser. Rename or duplicate for separate configurations; remove cases outside the agreed scope with the scope decision retained in run notes.

Check the customer confirmation page and approved test notifications. Expected: Correct order reference, amount and delivery information sent only to the designated test destinations. Record any unintended downstream message.