Auto Mechanic Checklist

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# Tasks:

☐ **Preliminaries**

☐ **Start shopping for a repair facility before you need one.**

☐ **Ask friends, coworkers and family members for the names of mechanics that they use.**

☐ **Be sure to find out about any bad experiences with certain mechanics.**

☐ **Talk to people who have cars similar to yours, if you are new to an area.**

☐ **Make sure the mechanic you've chosen services your type of car.**

☐ **Check with your local consumer organization regarding the reputation of the shop in question.**

☐ **Check the warranty on the repair work before leaving the car at the shop.**

☐ **Find out what the shop's hours are.**

☐ **At the Shop**

☐ **Check if the parking lot is clean and neat.**

☐ **Look into the service bays - is the floor clean, or is it cluttered with rags, scattered tools and debris?**

☐ **Check if the mechanics all have well-kept uniforms.**

☐ **Check if the displays are neat and informative**

☐ **Look on the walls inside for certificates showing training courses that their mechanics and associates have been through.**

☐ **Take a look at mechanic's toolbox, and its condition.**

☐ **Take your time, and let the mechanic give your vehicle a thorough once-over.**

☐ **Ask for a full explanation of what is going to be done to the car.**

☐ **Talk to the mechanic, ask questions and request to see the old parts when they are removed.**

☐ **When in doubt, go back to the dealership.**

☐ **Tips**

☐ **Bring your car into the shop for small stuff like oil changes and brake checks to develop a relationship.**

☐ **Don't choose a shop based solely on price.**

☐ **If you have had indications that there is something wrong with your car, be prepared to express these symptoms.**