

# Sales Checklist

By Campbell Rodriguez

- Sales Planning
  - Garther information about caller and company background.
  - Research what prospect wants to accomplish.
  - List prospect contacts who will be involved in decision making process.
  - Initiate contact: 'sell the meeting'.
- Before Interview with Prospect
  - Look for additional information such as in trade magazine articles.
  - Call referral source to thank and gain information about "lead".
  - Use additional "network" contacts and other relationships.
  - Find other people who might know about the company.
  - Find industry contacts to give background information.
  - Gather samples of our work.
  - Prepare reference list including names and phone.
  - Prepare written material as necessary such as business cards or brochures.
  - "Role-play" the discussion with another partner.
  - Determine what prospect wants to accomplish as a result of using your firm's services.
  - Determine what benefits might be of interest to the prospect and shape your firm's services.
  - Develop responcees to objections.
  - Send a confirmation of the meeting.
  - Make sure to get to meeting on time.
- Interview with Prospect
  - Get ideas for small talk.
  - Prepare transition including thanking prospect, expressing interest in working with them and stating the purpose of the meeting.
  - Keep a positive attitude.
  - List three things that differentiate you and your message in a positive way from your competition.
  - List three reasons that explain why you're unique.

- End with a question or statement that will either close the deal or move the sale along in the right direction.